

class #5

- hand in memo punctilio
- clips of the day
- jokes
- more on punctuation, problem pairs
- assignment #2: hilda black
- pathos & emotional intelligence
- group stuff: team charter

clips of the day

Kawasaki on Mantras

jokes

punctuation

Let's eat grandma!



Let's eat, grandma!

**PUNCTUATION
SAVES LIVES!**

I went to the store I bought my favorite fruits.

I went to the store. I bought my favorite fruits.

I went to the store; I bought my favorite fruits.

I went to the store, and I bought my favorite fruits.

coordinating conjunctions

FANBOYS

For
And
Nor
But
Or
Yet
So

I love three fruits apples oranges and grapes

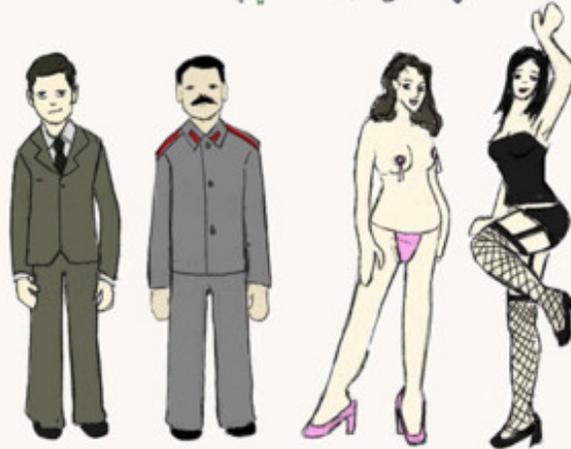
General = particular

General : particular

I love three fruits: apples oranges and grapes

I love three fruits: apples, oranges, and grapes.

With the Oxford comma:
we invited the strippers, jfk, and stalin.



Without the Oxford comma:
we invited the strippers, jfk and stalin.



I love three fruits--apples, oranges, and grapes.

My three favorite fruits are: apples, oranges, and grapes.

Review

prepositions

pathos>ethos>logos

primary & secondary everything

execution/evaluation

(coursepak, p. 15)

problem pairs

lie/lay

lie
lying, lay, lain

sit
sitting, sat, sat

lay
laying, laid, laid

set
setting, set, set

fewer/less

principal/principle

nauseous/nauseated

affect/effect

comprise/compose

aggravate/irritate

hilda black

emotional intelligence

The ability to identify, assess, and control the emotions of oneself, of others, and of groups.

jh, chaps 9 & 10

“Building the Emotional Intelligence of Groups”

emotion basics:

fear & desire

Four levels:

security

belonging

autonomy

purpose

why is it important?

leadership requires the ability to read and work with the emotions of others.

from *Up in the Air*



Empathy isn't sympathy--that is, feeling bad for someone else. It is feeling with someone else, sensing what it would be like to be that person. Empathy is a stunning act of imaginative derring-do, the ultimate virtual reality--climbing into another's mind to experience the world from that person's perspective.

--Dan Pink in Whole New Mind

what, then, are the characteristics of highly effective groups?

trust among members

sense of group identity

sense of group efficacy